City and Guilds Level 3 Diploma in ICT Professional Competence

Tuesday, October 27, 2009

ORANGE (Mandatory units) total 21 to 24 credits

- Develop Personal and Organisational Effectiveness Level 3 (12 credits)
- Health & Safety level 1 (3 credits)
- Customer Care L2 (9 credits) or Interpersonal and Written Communication L2 (6 credits)

BLUE (IT Technical) total units 27

- CompTIA A+ Essentials (9 Credits)
- CompTIA A+ 602 (9 Credits)
- CompTIA Network+ (9 Credits)

GREEN (IT User) total units 24

- Word Processing Software Level 2 (6 Credits)
- Spreadsheet Software Level 2 (6 Credits)
- Presentation software Level 2 (6 Credits)
- Database Software Level 2 (6 Credits)

pitman training